



WARRANTY

5-YEAR LIMITED WARRANTY

5-Year limited warranty on Thermoplastic coated elements. UltraSite guarantees all items for one full year to be free of defects in workmanship or materials when installed and maintained properly. We agree to repair or replace, any items determined to be defective. Items specifically not covered by this warranty include vandalism, man made or natural disasters, lack of maintenance, normal weathering or wear and tear due to public abuse.

ORDER INFORMATION

When ordering please include a brief description of all items. Be sure to include colors for UltraCoat and powder coated surfaces. To assist UltraSite in entering orders properly, please fax, mail or e-mail orders on your standard purchase order form. Quotes are good for 30 days.

GSA CONTRACT

GSA pricing is available on several items. Contact our sales department for specific information.

SPECIFICATIONS

Due to UltraSite's continuous product improvement, we reserve the right to change specifications when necessary without notice.

PRICING

UltraSite strives to keep pricing as low as possible. However, should we encounter increases in our costs that are simply too large to absorb, we reserve the right to increase prices without notice.

TERMS

Approved accounts net 30 days. Initial order requires payment in full before shipment. A finance charge of 1-1/2% per month will be applied to all delinquent accounts. We accept:



FREIGHT CHARGES

Terms of sale are F.O.B. factory. UltraSite will prepay and add the freight to the invoice if requested to do so. All weights are approximate.

Damages or loss in transit is the responsibility of the carrier, whether visible or concealed. It is the responsibility of the recipient to assure that the order is received complete. Before signing the delivery receipt, inspect the shipment immediately and completely. Note any damages or shortages on the bill of lading. Damage reports must be filed within 10 days. UltraSite is NOT responsible for damages or loss in transit. Title to all goods passes to the customer at the time of shipment. UltraSite will assist in filing claims if the freight arrangements were made by UltraSite at your request.

CANCELLATIONS & RETURNS

Cancellations are only accepted with approval of UltraSite. No merchandise shall be returned without a Return Goods Authorization number which is issued by customer service. Any authorized merchandise must be carefully packed and received in saleable condition. A restocking charge of up to 25% will be applied to all returned goods when the error is not the fault of UltraSite. All returns must be shipped freight prepaid.